



Now I'm 18 Disability supports guide

May 2020

Cover photo: Beth, Brisbane. Photo credit: Mark Crocker.

© 2020 Parent to Parent Queensland

This guide may be reproduced in whole or part for individual or family information, subject to the inclusion of acknowledgement of source. May not be reproduced for commercial use or sale.

ACKNOWLEDGEMENTS

P2P thanks our members and personnel who have assisted and guided this process over the years.

DISCLAIMER

Information contained in this document is based on available information at the time of writing. While P2P has exercised reasonable care in preparing this document it does not warrant or represent that it is accurate or complete. P2P or its staff accept no responsibility for any loss occasioned to any person acting or refraining from acting in reliance upon any material contained in this document.

Welcome

This guide is a wonderful resource for those turning 18 years old as it provides helpful information about what is accessible in the community. Updated from our inaugural guide in 2017, it is designed as a checklist that you can complete at your leisure. We understand this time of life can be challenging and we hope this guide can make things a little easier during your transition. If you need further help with goal planning, we offer one on one and group workshops.

Jodi Wolthers, CEO

Contents

YOUR DISABILITY SUPPORTS CHECKLIST	
NATIONAL DISABILITY INSURANCE SCHEME	
GETTING STARTED	9
WHAT IF I'M NOT ELIGIBLE?	
DISABILITY SUPPORT PENSION (DSP)	
YOUTH DISABILITY SUPPLEMENT	14
OTHER PAYMENTS AND SERVICES	14
CONTINUING YOUR JOURNEY	15
Youth law	
LEGAL CAPACITY	
Mobile phone	
Working	
Love and sex	
PHOTO IDENTIFICATION CARD	
ENROL TO VOTE	
ONLINE SAFETY	
MYGOV SERVICES	20
My Health Record	
Medicare	22
Centrelink	24
Health Care Card	
COST OF LIVING SUPPORT	
COMPANION CARD	27
Tax file number (TFN)	
Education and training	
Apprenticeships	
GETTING A JOB	
MANAGING MONEY	
DRIVING AND PERMITS	

SUPPORTING PARENTS AND GUARDIANS	38
Centrelink	
Carer Business Discount Card	40
Pensioner Concession Card	41
CARERS QUEENSLAND	42
Support groups	42
RESPITE	43
RESOURCES	44
PARENT TO PARENT QUEENSLAND	47
Contact us	

Your disability supports checklist

National Disability	Disability Support
Insurance Scheme (NDIS)	Pension (DSP)
 Call 1800 800 110 Eligibility criteria Access request form Planning meeting Enter as a participant Supports to meet your goals 	 If you haven't done so, please apply now: Centrelink online form Read DSP pack Apply for a Tax File Number Bank account in participant's name Participant nominee form may be required GP to complete form

Continuing your journey			
•	Youth law	•	Medicare
•	Guardians and nominees	•	Тах
•	Identification card	•	Concession cards
•	Voting	•	Education plans
•	Money	•	Job
•	Sex	•	Transportation
•	Driving	•	Medical support
•	Phone and internet	•	Moving out

If you're not eligible for the NDIS	Resources
Queensland Community	• P2P
Support Scheme	Queensland Disability
Assistive technology	Network
Disability employment	Community Centres
programs	Advocacy services

Support for carers	How P2P can support you
 Companion card Carers Queensland Carer card Parking permits Respite P2P 	 Pre-planning for NDIS appointment Transition planning: Leaving school Moving out of home NDIS plan management Support coordination Budget Services Support Referral services Planning for review P2P Housing

National Disability Insurance Scheme

The National Disability Insurance Scheme (NDIS) provides support if you have permanent and significant disability.

The NDIS will help you plan your future and become more independent. You will be able to choose:

- what supports you want
- when you get supports
- who you get supports from

What supports are funded

- Daily personal activities
- Transport assistance
- Help to find or keep a job
- Therapeutic supports
- Help with household tasks
- Home modifications
- Mobility equipment

Phone: 1800 800 110 (8am-8pm, Monday to Friday)

Website: www.ndis.gov.au

NDIS Participant booklets

www.ndis.gov.au/about-us/publications/booklets-andfactsheets



Getting started

Am I eligible?

- I am aged between 7-65
- I live in Australia and have Australian residence
- I usually need support from a person because of a permanent and significant disability
- I use special equipment because of a permanent and significant disability
- I need some supports now to reduce my future needs

www.ndis.gov.au/applying-access-ndis/am-i-eligible

How to apply

- Call **1800 800 110** to make an Access Request or you can ask for a form.
- Learn more: <u>www.ndis.gov.au/applying-access-ndis</u>

What happens next?

If you are eligible for the NDIS, you will be contacted to arrange a planning meeting to discuss your support and funding needs.



NDIS Quality and Safeguards Commission

You have the right to raise a concern about NDIS supports if you are not happy.

The commission will work with you, providers and workers to resolve problems and improve the quality and safety of NDIS supports – for you and other participants.

Phone: 1800 035 544

www.ndiscommission.gov.au/participants

Every Australian Counts is a community of people with disability, their families and carers and those who support them, all working together to fight for a fair go for Australians with disability.

www.everyaustraliancounts.com.au

What if I'm not eligible?

There are a range of supports available within the community www.ndis.gov.au/applying-access-ndis/how-apply/receivingyour-access-decision/support-people-who-are-not-eligible

Queensland Government resources www.gld.gov.au/disability

Taxi Subsidy Scheme and Lift Payment www.qld.gov.au/disability/out-and-about/subsidies-

concessions-passes/taxi-subsidy

Queensland Community Support Scheme

www.qld.gov.au/community/getting-support-health-socialissue/community-home-care-services/queensland-communitysupport-scheme

Disability employment services

www.jobaccess.gov.au/people-with-disability

Mobility Allowance

www.servicesaustralia.gov.au/individuals/services/centrelink/m obility-allowance/who-can-get-it

Assistive technology https://at-aust.org

Disability Support Pension (DSP)

Provides financial help if you have a permanent physical, intellectual or psychiatric condition that stops you from working.

- Not everyone with disability or a medical condition can get DSP.
- You can still access services under the National Disability Insurance Scheme (NDIS) if you're getting or claiming DSP.

www.servicesaustralia.gov.au/individuals/services/centrelink/di sability-support-pension



You can start this application 6 months before you turn 16. If you haven't done so, please apply now.

Eligibility

- aged between 16 and Age Pension age
- meet residency rules
- meet income and assets tests

Meet either

Manifest medical rules

- you are permanently blind
- you need nursing home level care
- you have a terminal illness with average life expectancy of less than 2 years
- you have an intellectual disability with an IQ of less than 70

Or

General medical rules

- your condition will last more than 2 years
- your condition is fully diagnosed, treated and stabilised
- you have an impairment rating of 20 points or more
- you meet Program of Support rules, if these apply to you
- your condition will stop you working at least 15 hours a week in the next 2 years.

Next steps

- Read how to claim instructions
 <u>www.servicesaustralia.gov.au/individuals/services/cent</u>
 <u>relink/disability-support-pension/how-claim</u>
- Complete online Centrelink form via myGov
- Apply for a Tax File Number (see page 28)
- Bank account in participant's name
- Participant nominee form may be required
- GP to complete form



The **DSP pre-claim guide** can help you understand the rules and decide whether to make a claim.

www.servicesaustralia.gov.au/individuals/services/centrelink/di sability-support-pension/who-can-get-it/before-claiming

Youth Disability Supplement

This is an extra payment if you're a young person with disability.

You'll automatically get the Youth Disability Supplement if you're under 21, and you get the Disability Support Pension.

www.servicesaustralia.gov.au/individuals/services/centrelink/y outh-disability-supplement

Other payments and services

You may be eligible for other payments, such as:

- Sickness Allowance
- Pension Education Scheme
- Telephone Allowance
- Rent Assistance

www.servicesaustralia.gov.au/individuals/subjects/payments-people-living-illness-injury-or-disability

Continuing your journey

Youth law

Now that you're 18, you have many choices that you can make independently, such as voting, seeking medical treatment, driving, employment, banking and sex, to name a few.

Youth Law offers free confidential legal information.

yla.org.au/

Legal capacity

If you have an intellectual disability you may lack legal capacity if you can't make decisions about property, money management, medical treatment or lifestyle decisions.

You may lack legal capacity to make decisions in one area of life but not in others.

www.legalaid.qld.gov.au/Find-legal-information/Personalrights-and-safety/Health-and-medical/Legal-capacity



Your parent or another adult may be appointed to make decisions on your behalf.

www.qcat.qld.gov.au/matter-types/guardianship-for-adultsmatters

Mobile phone

There are lots of choices when deciding to get a phone. The most important step is deciding how much money you have to get a new phone and be able to afford to keep it running.

yla.org.au/qld/topics/internet-phones-and-technology

Working

Learn about the law and your rights:

- Apprenticeships
- Casual, part-time and full-time work
- Working conditions
- Discrimination in the workplace

yla.org.au/qld/topics/employment/

Fair Work Ombudsman

Helps you understand your rights and responsibilities at work.

www.fairwork.gov.au/how-we-will-help

Love and sex

Once you turn 16, you can legally have sex with another person who is also 16 years or older (as long as you both agree to it).

If you feel pressured to have sex, or if you're not sure you want to, **you can say no**.

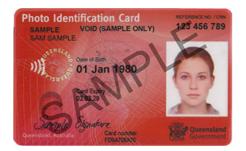
The other person must respect your choice. If they try to have sex with you without your agreement, they are committing a crime.

yla.org.au/qld/topics/health-love-and-sex/sex/



Remember, it is NEVER ok for someone to force you to have sex without your permission – you have the right to say NO at any time.

Photo identification card



- Provides proof of age if you're 15 years or older
- Is an ideal form of photo identification if you don't hold a driver licence or passport.

How to apply

- Complete the application form <u>www.support.transport.qld.gov.au/qt/formsdat.nsf/form</u> <u>s/QF4772</u>
- For details about card fee, proof of identity documents and where to apply visit <u>www.qld.gov.au/transport/licensing/proof-of-age</u>



The photo identification card has replaced the adult proof of age card.



Enrol to vote



- You must vote if you're an Australian citizen and aged 18 years or older
- Voting lets you have your say about who runs our country.

www.aec.gov.au/FAQs/Enrolment.htm#disability



Easy Read guides

- How to enrol to vote <u>www.aec.gov.au/About_AEC/Publications/easy-</u> <u>read/files/how-to-enrol-easy-eng.pdf</u>
- How to vote at a polling place
 <u>www.aec.gov.au/About_AEC/Publications/easy-read/files/vote-polling-place-easy-eng.pdf</u>
- How to vote by mail <u>www.aec.gov.au/About_AEC/Publications/easy-</u> <u>read/files/vote-mail-easy-eng.pdf</u>

.....

Online safety

The internet is a great way to keep in touch with your friends and meet new people. However, it's important to be careful about who you talk to, what information you post and the things you say to other people.

Learn how to stay safe online and use social media apps, websites and other messaging tools.

yla.org.au/qld/topics/internet-phones-and-technology/

iDcare

IDCARE provides free and anonymous support if you believe your personal information is at risk in any way (online or physical).

They help reduce the harm you may experience from hacking or misuse of your identity information by providing effective responses.

Phone: 1300 432 273

Email: contact@idcare.org

Website: www.idcare.org



Learn more about phone, email and banking scams www.scamwatch.gov.au/about-scamwatch/tools-resources

myGov services



myGov is a fast and simple way to use government services online.

Which services can I access?

- Medicare
- My Health Record
- Centrelink
- Australian Taxation Office
- National Disability Insurance Scheme

Phone: 132 307

Website: my.gov.au



Stay smart online

my.gov.au/mygov/content/html/security.html

My Health Record

My Health Record is an online summary of your health information.

It can include details of your medical conditions and treatments, medicines, allergies, and test results.



Once you're 14, your parents or guardians will no longer have access to your My Health Record.

If you decide you want help from a parent or guardian, you can invite them as a nominated representative.

www.myhealthrecord.gov.au/for-you-yourfamily/howtos/manage-your-record-from-age-14

You can register for a My Health Record at any time, even if your parent or guardian previously opted you out.



Help line: 1800 723 471

Or talk to your doctor

Fact sheets

www.myhealthrecord.gov.au/sites/default/files/hd401 teen fac tsheet a4 20190307.pdf?v=1554178803

<u>qdn.org.au/wp-content/uploads/2018/11/My-Health-Records-easy-Enghlish-version-FINAL.pdf</u>



Medicare



You can use your Medicare card to access:

- · medical services and prescriptions at a lower cost
- care as a public patient in a public hospital
- cheaper medicines at a pharmacy under the Pharmaceutical Benefits Scheme.

If you're on your parent's Medicare card, you're already enrolled. This means you don't need to re-enrol.



When you're 15 years or older, you can get your own Medicare card. You can choose either to:

- transfer to your own card
- stay on your parent's card and copy to a new card.

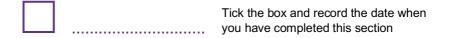
Next steps

- Download and complete an application form to copy or transfer from one Medicare card to another www.servicesaustralia.gov.au/individuals/forms/ms011
- Sign the form and bring it with your supporting documents to a Medicare Service Centre.
- You'll need to bring either your:
 - Birth certificate, or
 - Australian passport
 - And your bank account details

Documents must be original or certified copies.

Phone: 132 011

Website: www.servicesaustralia.gov.au/individuals/medicare



Centrelink

Centrelink offers payment services that can help you if you have an illness, injury or a disability.

Centrelink also offers support to assist your family or carer.

www.servicesaustralia.gov.au/individuals/centrelink

Phone:132 717 People with a disability

132 850 Help in an emergency

Centrelink Express Plus Apps

Express Plus mobile apps let you access your information and complete a range of services using your mobile device. Apps are available for:

- Centrelink
- Medicare
- Child support

www.servicesaustralia.gov.au/individuals/subjects/expressplus-mobile-apps

Online payment and service finder

Use this online tool to see what payments and services you may be eligible for.

www.centrelink.gov.au/custsite_pfe/pymtfinderest/paymentFin derEstimatorPage.jsf?wec-appid=pymtfinderest&weclocale=en_US#stay

Health Care Card



A Health Care Card provides cheaper medicines and other savings, like bulk billing for doctors' appointments.

You may also be able to get discounts for:

- Healthcare, including ambulance, dental and eye care
- Electricity bills
- Public transport

You don't need to apply for this card.

If you're eligible, Centrelink will post your card to you.

www.servicesaustralia.gov.au/individuals/services/centrelink/h ealth-care-card



Cost of living support



Medical Aids Subsidy Scheme (MASS)

Funding for medical aids and equipment to eligible Queensland residents who have a permanent and stabilised condition or a disability.

www.qld.gov.au/community/cost-of-livingsupport/concessions/medical-concessions

Spectacle Supply Scheme (SSS)

You may be eligible to receive a pair of basic prescription spectacles every 2 years.

www.qld.gov.au/health/support/equipment/types/spectacles

Vision Impairment Travel Pass

Allows you to travel for free on TransLink services (excluding Airtrain) and regional *qconnect* bus services.

translink.com.au/tickets-and-fares/ticket-types/disability/visionimpairment-travel-pass

Taxi Subsidy Scheme and Lift Payment

Scheme membership for eligible NDIS participants is extended to 30 June 2020. See the website for updates.

www.qld.gov.au/disability/out-and-about/subsidiesconcessions-passes/taxi-subsidy

Companion Card



The Companion Card can help with the costs of getting out and about with the support of your parent, family member, friend or paid carer assistant.

This means your companion gets a free ticket at places like sports venues, tourist attraction and cinemas.

You can also use your Companion Card on public transport.

www.qld.gov.au/disability/out-and-about/subsidiesconcessions-passes/companion-card

Tax file number (TFN)



If you get a job, you will need to get a tax file number.

You also need a TFN if you receive Centrelink payments.

How to apply

- Complete the online form
 <u>identityservice.auspost.com.au/ato/landing</u>
- Print the summary
- Book an interview at an Australia Post shop
- Bring your printed summary and 3 proof of identity documents, such as your:
 - Australian birth certificate
 - Australian passport
 - Medicare card
 - Bank account statement

Applying for a tax file number is free.

Visit the Australian Tax Office website: www.ato.gov.au

Tax, super and you

Watch these videos to learn more about tax and superannuation when you have a job:

www.ato.gov.au/General/Education-zone/Videos-for-students/



Keep your tax file number safe

Your TFN should only be shared with:

- the Australian Taxation Office
- Centrelink
- your bank
- your employer after you start a job
- your superannuation fund
- your registered tax agent

Education and training

Skills Disability Support

A free program that provides specialised services to prequalified training providers so you can access the support you need to participate in accredited training.

Depending on your needs, you can borrow specialised technology including:

- magnification aids and specialised computer accessories
- assistive software, such as voice recognition and screen reading software.

You can also access specialised support services:

- Auslan interpreters
- disability coaches and mentors.

When you finish your course, you will need to return any borrowed resources for someone else to use.

desbt.qld.gov.au/training/trainingcareers/support/disability/sds-learners

Australian Disability Clearinghouse

Provides information and resources for students with a disability considering further education or training at university, TAFE or with a Registered Training Organisation.

www.adcet.edu.au/students-with-disability

Apprenticeships

Australian Apprenticeship Support Network

Phone: 13 38 73

www.australianapprenticeships.gov.au/search-aasn

If you're an apprentice, additional support is available for tutorial, interpreter and mentor services.

www.australianapprenticeships.gov.au/aus-apprenticeshipsincentives

Group Training Organisations (GTOs)

- Can help you find the right apprenticeship or traineeship
- Give you the tools you need to complete an apprenticeship or traineeship, as they monitor your progress and offer support when you need it.

Find a Group Training Organisation near you:

www.grouptrainingdirectory.com.au

Apprenticeships Info

Phone: 1800 210 210 or email <u>apprenticeshipsinfo@qld.gov.au</u>

Getting a job

Disability Employment Services (DES)

If you're looking for work, a DES provider can help you:

- get ready to work
- train in specific job skills
- write your resumé
- train in interview skills
- look for jobs that suit you.

If you have a job, a DES provider can help you with:

- on-the-job training
- speaking to your boss and co-workers
- ongoing support in your job
- modifying your workplace
- Auslan at work.

You can register for DES through Centrelink or a DES provider.

www.servicesaustralia.gov.au/individuals/services/centrelink/di sability-support-pension/what-resources-areavailable/disability-employment-services

School Leavers Employment Supports (SLES)

Supports your transition from school to employment by helping you to prepare, look for and get a job.

The NDIS can fund SLES for up to two years, depending on your circumstances.

The following skills can help you get ready for employment:

- money handling
- time management
- communication
- discovery activities
- work experience
- learning how to take instruction at work
- travel.

www.ndis.gov.au/participants/finding-keeping-and-changing-jobs/leaving-school

Vocational education and training (VET)

The following services may also assist you to transition into VET and employment:

- Skilling Queenslanders for work
- Certificate3 Guarantee
- Transition to work

desbt.qld.gov.au/training/training-careers/support/disability



Provides information and resources such as:

- tips on looking for and changing jobs
- your rights and responsibilities
- talking to colleagues about your disability
- training courses
- videos about people with disability and their stories.

www.jobaccess.gov.au/

Supported Wage System (SWS)

SWS are work place arrangements and wages for employees with disability based on their work capacity.

www.jobaccess.gov.au/supported-wage-system-sws



Disability Enterprises employ people with disabilities in a supported working environment.

buyability.org.au



Mobility Allowance

Helps with travel costs for work, study or looking for work if you have a disability, illness or injury that means you can't use public transport.

You can't get this allowance if you have a plan with the National Disability Insurance Scheme (NDIS).

www.servicesaustralia.gov.au/individuals/services/centrelink/m obility-allowance

Youth allowance

Financial help if you're a student or Australian apprentice and looking for work:

- 16-21 and looking for full time work
- 16-24 and doing a full time Australian apprenticeship

www.servicesaustralia.gov.au/individuals/services/centrelink/y outh-allowance

Job Capacity Assessment

This assessment helps determine:

- how your condition affects your ability to work
- any help you may need to get a job
- if you're medically eligible for Disability Support Pension (DSP).

www.servicesaustralia.gov.au/individuals/services/centrelink/di sability-support-pension/how-we-assess-your-claim/jobcapacity-assessment

Managing money



Most banks offer bank accounts specifically for young people. A few even have resources to help understand the banking process.

A Third-Party access or trust account may be available if a person is unable to manage a bank account or cash card safely and budget money independently.



The UK's National Autistic Society has a handy banking guide www.fca.org.uk/publication/documents/everyday-bankingeasy-read-guide.pdf



Always keep your bank logins and card numbers safe and confidential



Driving and permits

Learner licence

You can apply for your learner licence to drive a car when you're 16 or older.

Talk with your doctor if you have a medical condition that might affect your ability to drive safely.

www.qld.gov.au/transport/licensing/update/medical/fitness

Disability parking permit

You may be eligible for a disability parking permit if your ability to walk is severely affected by a medical condition or disability.

www.qld.gov.au/disability/out-and-about/traveltransport/driving/parking-permits

Motorised wheelchair

You must register a motorised wheelchair or mobility scooter if you use it on a footpath or to cross roads.

www.qld.gov.au/transport/registration/register/wheelchair

Tick the box and record the date when you have completed this section Supporting parents and guardians caring for a person with a disability



Centrelink

Carer Payment

An income support payment if you give constant care to someone who has a severe disability or illness.

www.servicesaustralia.gov.au/individuals/services/centrelink/c arer-payment

Carer Allowance

A fortnightly supplement if you give additional daily care to someone who has a disability or serious illness.

www.servicesaustralia.gov.au/individuals/services/centrelink/c arer-allowance

Crisis payment

A one-off payment if you're in severe financial hardship because of extreme circumstances.

www.servicesaustralia.gov.au/individuals/services/centrelink/cr isis-payment

Special benefit

A payment if you're in severe financial hardship and can't get other income support from Centrelink.

www.servicesaustralia.gov.au/individuals/services/centrelink/s pecial-benefit

Special Disability Trusts

A way for families to plan for the long-term care and accommodation needs of someone with a severe disability.

www.servicesaustralia.gov.au/individuals/services/centrelink/s pecial-disability-trusts

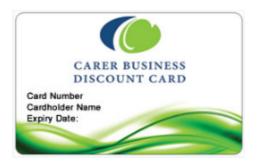
The MoneySmart Budget planner can help you work out where your money goes.

moneysmart.gov.au/budgeting/budget-planner



Tick the box and record the date when you have completed this section

Carer Business Discount Card



Provides discounts on goods and services at participating businesses throughout Queensland.

www.qld.gov.au/community/support-for-carers/carercard/applying-carer-card

Eligibility

 Be a resident of Queensland and receive the Centrelink Carer Payment or Carer Allowance.

How to apply

Foster and kinship carers do not need to apply. You will automatically receive this card.

All other eligible carers can apply:

- Fill out the online application form: <u>secure.communities.qld.gov.au/chiip/carer-card/apply/</u>
- Call 13 74 68 to complete your application over the phone.

Pensioner Concession Card



You may be eligible to get this card if you get any of these payments:

- Carer Payment
- Parenting Payment
- Newstart Allowance

www.humanservices.gov.au/individuals/services/centrelink/pensioner-concession-card



Tick the box and record the date when you have completed this section

Carers Queensland

Provides specialised carer and disability support services:

- Information and advisory service
- Counselling
- Disability support
- Guardianship and advocacy
- Mental health
- No Interest Loans (NILS)
- Support groups

carersqld.com.au

Carer services: 1800 242 636

Email: info@carersqld.com.au

Support groups

Support services for all carers, with additional services specific to groups such as parents and grandparents, older and younger carers, and carers from culturally and linguistically diverse (CALD) backgrounds.

www.qld.gov.au/community/support-for-carers/support-groupsfor-carers

Tick the box and record the date when you have completed this section

Respite

It's important to regularly take time for yourself to rest and recharge. If you need a break, respite care services can look after the person you care for.

It's a good idea to find out more about respite services so you can plan breaks, and you know what to do to get respite care in an emergency.

Commonwealth Respite and Carelink Centres

Links carers to support services, including respite, to help you continue in your caring role.

Phone: 1800 052 222

www.dss.gov.au/disability-and-carers/programmesservices/for-carers/commonwealth-respite-and-carelinkcentres



This website offers practical tips and support to help you in your carer role.

www.carergateway.gov.au

Tick the box and record the date when you have completed this section





Government and community services

Leaving school

www.qld.gov.au/disability/children-young-people/leaving-school

Education, training and employment www.qld.gov.au/disability/adults/education-employment

Support for families, carers and friends www.qld.gov.au/disability/families-carers-friends

Queenslanders with Disability Network

qdn.org.au

Disability Support Queensland www.disabilitysupportqld.org.au

Comprehensive Health Assessment Program (CHAP) <u>eshop.uniquest.com.au/chap</u>

Money and finances

Tools and information to help you manage your money <u>www.servicesaustralia.gov.au/individuals/subjects/manage-</u> <u>your-money</u>

The MoneySmart Budget planner can help you work out where your money goes.

moneysmart.gov.au/budgeting/budget-planner

Financial Information Service provides free education and information on financial issues

www.humanservices.gov.au/individuals/services/financialinformation-service

Assistive technology

LifeTec provides assistive technology services to enable people to actively engage in home, work, and community life.

lifetec.org.au/

Get active PCYC Queensland

www.pcyc.org.au

Contact your local Community Centre or Neighbourhood Centre about available youth programs and support.

Guardians and nominees

www.ndis.gov.au/understanding/families-andcarers/guardians-and-nominees-explained

Appoint a guardian or administrator

www.legalaid.qld.gov.au/Find-legal-information/Personalrights-and-safety/Health-and-medical/Legal-capacity#tocadults-and-legal-capacity-2

Queensland Civil and Administrative Tribunal

www.qcat.qld.gov.au/matter-types/guardianship-for-adultsmatters

Public Trustee

pt.qld.gov.au/other-services/disability-and-aged-support/

Advocacy support

Advocacy helps promote and protect the rights and interests of an individual or group.

www.qld.gov.au/disability/legal-and-rights/advocacy

Sunshine Coast Citizen Advocacy

www.citizenadvocacy.com



Parent to Parent Queensland

Parent to Parent (P2P) is an award winning for purpose registered charity working with people with a disability, encouraging you to celebrate your unique gifts and strengths, so you're empowered to identify your dreams and goals and have the resources to support you to achieve these.

People with a disability and their families are central to everything we do.

How we can support you on your NDIS journey:

- Pre-planning for NDIS appointment
- Transition planning:
- Leaving school
- Moving out of home
- NDIS plan management
- Support coordination
- Budget
- Services
- Support
- Referral services
- Planning for review
- P2P Housing



Contact us

Parent to Parent Queensland Phone: 1800 777 723 Email: info@p2pqld.org.au Web: www.p2pqld.org.au